



English

TAS

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TAS

Tourist Assistance Service

HAAGLANDEN

HGL

+31 (0)70 424 40 00

Free assistance for foreign visitors in distress

« waakzaam en dienstbaar »



What is TAS?

TAS is an organisation created to provide assistance free of charge to foreign visitors in distress. TAS is linked to the Haaglanden police force and receives financial support from (local) government and businesses.

TAS exists to help foreign tourists, business people and conference participants who are visiting The Hague and Delft areas and have been a victim of crime or have been injured. In addition, help is available by telephone to visitors to other parts of the Netherlands. TAS can also offer assistance in trying to locate missing persons or personal belongings. The only condition for our assistance is that the incident be reported to the police.

Opening times

The team of specially trained volunteers is ready to support you 7 days a week.

TAS can be contacted by telephone on

- +31 (0)70 424 40 00 from
- 1 April to 30 September from 09.00 until 21.00
 - 1 October to 31 March from 09.00 to 17.00.

Outside these times you can leave a recorded message and you will be contacted the next day.



TAS can help in the event of

- Theft (violent or non-violent)
- Burglary
- A (road) accident
- An act of violence
- An indecent attack
- Missing persons or personal belongings.

TAS can also offer support to relatives of foreign visitors or witnesses to such events.

What you can expect from TAS:

- Empathic and sympathetic support
- Assistance in contacting friends or relatives worldwide
- Assistance in obtaining replacement travel documents
- Assistance in finding temporary accommodation
- Assistance in transferring money
- Practical assistance and advice on making insurance claims
- Support during visits you may need to make to the police, a doctor, a lawyer or court, etc.