

Have you received a strange phone call from the police or a government authority?

BE ON THE LOOKOUT FOR PHONE FRAUD



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Fake police officers or government employees may call you to tell you that criminals are making improper use of your bank account. This is not true. The phone swindler is trying to convince you to transfer money to a different bank account. Read these tips so you do not fall victim to this type of fraud.

The swindler calls anonymously or uses a fake number and tells you they work for the police, the Ministry of Justice and Security or the Tax Authority. The swindler tells you that your BSN number is being used improperly, that an arrest warrant has been issued against you, or that there is an issue with your bank account. This is not true. The swindler is trying to convince you to transfer money to a different 'safe' bank account. But this account actually belongs to the swindler.

What should I look out for?

Swindlers are very convincing. They will try to put pressure on you. Your bank, the police and other government authorities will never:

- put pressure on you to act immediately. Your bank will already take the necessary measures in case of fraud.
- ask you to transfer money to a different bank account, 'safe account' or 'secure account'. Such bank accounts do not exist.



Your bank can freeze your account if necessary.

- ask for your pin code. Never give anyone your pin code.

What should I do?

In in doubt, end the phone call. Call your bank, the police or the government authority via their published phone number and wait to speak to an employee. This way you can check if the information you received is correct.

Have you fallen victim to phone fraud?

Always report the crime to the police, for example by calling 0900 - 8844. For more information about reporting a crime, visit www.politie.nl

Help and information

Emergency 112

If you are deaf or have hearing difficulties, you can use [tolkcontact.nl](https://www.tolkcontact.nl), the 112NL app, or e-texting

Police, but no emergency 0900-8844

If you are deaf or have hearing difficulties, you can use the contact form at [politie.nl](https://www.politie.nl)

For information or to report a crime 0900 - 8844

If you are deaf or have hearing difficulties, you can use the contact form at [politie.nl](https://www.politie.nl)

Criminal investigations hotline 0800 - 6070

Anonymous tips hotline 0800 - 7000

[politie.nl](https://www.politie.nl)

Social media

