

Survey for public authorities on data retention and access to retained data

Views

Standard

Language

English

Contact

Contact
(/eusurvey/contact/runner/584f2f86-1288-4dc4-9fd0-4fd8b1b1ff1e?surveylanguage=&draftid=0ef00943-39be-436d-8841-700a6ca280...)

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Fields marked with * are mandatory.



Purpose

This questionnaire is part of the work of the European Commission initiative to provide criminal justice authorities with adequate and up-to-date tools for lawful access to data, while safeguarding fundamental rights.

Most Member States have national legislation obliging providers to retain data for law enforcement purposes. There is no such legal obligation at EU level. The Court of Justice of the European Union (CJEU) annulled the EU Data Retention Directive (2006/24) in 2014 because it constituted a disproportionate and overly broad interference with the fundamental rights to privacy and personal data protection. The Directive obliged electronic communications providers to store specific non-content data for a set period for criminal proceedings.

Divergent national frameworks cause substantial discrepancies among the EU Member States, posing challenges for, criminal justice authorities. The Commission will assess the scope for action at EU level to ensure the availability of non-content communication data for criminal investigations and prosecutions, respecting fundamental rights, the integrity of the EU internal market and the principle of subsidiarity. This questionnaire is intended to support this assessment - without prejudging any action by the EU or its legal feasibility with respect to the limits of the Union's competence.

The questionnaire focuses on collecting quantitative and qualitative information to determine the size of the problem of the availability and accessibility of retained data for criminal justice authorities as well as the measures necessary to address the problems identified.

This survey concerns non-content data such as subscriber information, IP addresses, connection, and other traffic or location data, generated by any activity related to electronic communication services and other internet or app-based services. It is important to note that the survey does not concern content data or intercept results.

The European Commission is aware that there might not always be exact statistics available to answer these questions. This is why we ask for your best estimate based on your experience with explanations allowing the Commission to properly determine the scale and scope of the problem and impact of the possible policy responses.

TERMINOLOGY

For the purposes of this survey:

- Data retention refers to the preservation by service providers of certain types of non-content data (subscriber data, IP-addresses, and other traffic data, location data) processed and stored in the context of the communication services that they provide, for a given period to enable access under appropriate safeguards by criminal justice authorities for the purpose of investigation and prosecution of crime.
- Targeted retention refers to non-generalised, and not indiscriminate retention of data.
- Electronic communications services data refers to g. non-content data related to (1) internet access service, (2) interpersonal communications service, and (3) services consisting wholly or mainly of the conveyance of signals.
- Internet access service means a publicly available electronic communications service that provides access to the internet, and thereby connectivity to virtually all end points of the internet, irrespective of the network technology and terminal equipment used. Interpersonal communications services are services that enable interpersonal and interactive exchange of information, covering services like traditional voice calls between two individuals but also all types of emails, messaging services, or group chats. Traditional telecommunication services fall under interpersonal communication services. Whenever this survey refers to telecommunications data, it refers to it as a sub-category of electronic communication service data, as referred to by practitioners. The distinction is not a legal one but refers specifically to non-content data related to a landline, cell phone or internet access, etc., such as call records, text message logs (SMS), Internet usage details and location information. Services consisting wholly or mainly of the conveyance of signals refers to services such as transmission services used for machine-to machine communications and for broadcasting signals.
- Data from other internet or app-based services refers to e.g. data from cloud-based services or online marketplaces, etc.
- Requests for data refer to requests by criminal justice authorities for access to either data stored for business purposes or retained data for criminal proceedings regardless of the channel (i.e. formal cooperation between these authorities or direct cooperation with service providers).

Privacy Statement

Privacy Statement for Targeted consultation activities organised by the European Commission as part of the impact assessment on retention of data by service providers for criminal proceedings

PROTECTION OF YOUR PERSONAL DATA

Processing operation: Targeted consultation activities (including surveys, interviews and focus groups) for the impact assessment on retention of data by service providers for criminal proceedings (eusurvey/home/welcome/runner) | Language

Controller: European Commission, Directorate-General for Migration & Home Affairs, Unit D4

Record reference: DPR-EC-01011

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Introduction

The European Commission (hereafter 'the Commission') is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

The information in relation to the processing of personal data linked to targeted consultation activities organised by the services of the Commission (Directorate-General for Migration & Home Affairs (hereafter 'DG HOME'), Unit D4) is presented below.

Why and how do we process your personal data?

Purpose of the processing operation: The Commission collects and uses your personal information within the framework of targeted consultation activities to obtain your views on a specific initiative, policy or intervention.

The targeted consultation activities will support the Commission by providing the necessary evidence to prepare a Staff Working Document on the Impact assessment on retention of data by service providers for criminal proceedings.

You are being contacted by the service of the Commission since it has concluded that your views are relevant and necessary to inform the specific initiative, policy or intervention concerned by the targeted consultation.

The contact details of the prospective respondent that have not been in the possession of the controller/processor and have been solely collected for this targeted consultation activity. The contact details of the prospective respondent that are already in the possession of/processed by the controller/processor and their further processing for the targeted consultation activity is lawful.

Impact Assessment tasks may include:

Holding interviews;

Conducting surveys;

Organising and executing focus groups;

Organising workshops or experts' meetings

The targeted consultation will be performed through interviews, surveys, and focus groups. Please note that the interviews will be recorded only with your explicit consent.

Interviews will typically be done online, via phone and/or email exchanges and may require follow-up questions and clarifications. Surveys may be distributed via a specific platform (e.g., EUSurvey) or via email.

For reasons of transparency and openness your views will, in principle, be published on a Europa website, in the form of a summary report.

To avoid misuse, anonymous contributions to the Commission may not be accepted, regardless whether you consent to the publication of your identity together with your contribution.

It is your responsibility if you opt for confidentiality of your personal data to avoid any reference in your submission or contribution itself that would reveal your identity.

The consultation activity may use the Commission's online questionnaire tool EUSurvey that requires you to login via your 'EU Login' or 'social media account'. 'EU Login' requires certain personal data such as the name, surname and e-mail address of the registrant. For further information, please refer to the privacy statements of 'EU Login' and 'EU Survey' as well as the processing operations 'Identity & Access Management Service (IAMS)' (reference number in the public DPO register: DPR-EC-03187) and 'EUSurvey' (reference number: DPR-EC-01488). Should you choose to log in through your social media account, please refer to the pertinent social media platform's privacy statement.

Your contribution to the targeted consultations may be stored in the Commission's document management system (for further information on the Commission's document management system please refer to the processing operation 'Management and (short- and medium-term) preservation of Commission documents', reference number: DPR-EC-00536).

The personal data processed may be reused for the purpose of procedures before the EU Courts, national courts, the European Ombudsman or the European Court of Auditor.

Your personal data will not be used for an automated decision-making including profiling.

On what legal ground(s) do we process your personal data

We process your personal data, because:

(a) processing is necessary for the performance of a task carried out in the public interest;

(b) it is based on your consent, for one or more specified purposes to be contacted by the Commission for the present consultation (in case the respondent had previously consented to be contacted by the Commission for such type of consultation).

The Union law which is the basis for the processing based on Article 5(1)(a) of Regulation (EU) 2018/1725 is the Treaty of the European Union, and more specifically its Articles 1 and 11, Article 298 of the Treaty on the Functioning of the European Union, read in conjunction with Recital 22 of Regulation (EU) 2018/1725), as well as the Protocol 2 on the application of the principles of subsidiarity and proportionality.

Which personal data do we collect and further process?

In order to carry out this processing operation the following categories of personal data may be processed :

name and surname,

profession,

country of residence,

e-mail address of the respondent
 the name of a self-employed individual (natural persons) on whose behalf the respondent is contributing

Login (/eusurvey/auth/login/runner) | Help | Language

Furthermore, you may spontaneously provide other, non-requested personal data in the context of your reply to the targeted consultation.

Please note that the Data Controller does not request nor expect that data subjects provide any special categories of data under Article 10(1) of Regulation 2018/1725 (that is "personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation") related to themselves or to third persons in their contributions to the targeted consultation activity. Any spontaneous inclusion of these types of personal data is the responsibility of the data subject and by including any of these types of data the data subject is considered to provide his/her explicit consent to the processing, in accordance with Article 10(2)(a) of Regulation 2018/1725.

If you provide contact information for other potential interviewees, that information will be managed with the same level of care and confidentiality as your own personal data. Please ensure that you inform and get their permission before you share their contact information with us. The potential interviewees will only participate in this exercise if they explicitly consent to do so. If these potential interviewees decline to participate in the consultation, their personal data will be deleted immediately.

How long do we keep your personal data?

The Data Controller only keeps your personal data for the time necessary to fulfil the purpose of collection or further processing, namely for a maximum of five years after the closure of the file to which the present targeted consultation belongs. A file is closed at the latest once there has been a final outcome in relation to the initiative to which the targeted consultation contributed.

This administrative retention period of five years is based on the retention policy of European Commission documents and files (and the personal data contained in them), governed by the common Commission-level retention list for European Commission files SEC(2019)900. It is a regulatory document in the form of a retention schedule that establishes the retention periods for different types of European Commission files. That list has been notified to the European Data Protection Supervisor.

The administrative retention period is the period during which the Commission departments are required to keep a file depending on its usefulness for administrative purposes and the relevant statutory and legal obligations. This period begins to run from the time when the file is closed.

In accordance with the common Commission-level retention list, after the 'administrative retention period', files including (the outcome of) targeted consultations (and the personal data contained in them) can be transferred to the Historical Archives of the European Commission for historical purposes (for the processing operations concerning the Historical Archives, please see record of processing 'Management and long-term preservation of the European Commission's Archives', registered under reference number DPR-EC-00837).

How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored on the servers of the Commission (or of its contractors (processors) if contractors are engaged to assist the controller). All processing operations are carried out pursuant to Commission Decision (EU, Euratom) 2017/46 of 10 January 2017 on the security of communication and information systems in the Commission.

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

The Commission's processors (contractors) are bound by a specific contractual clause for any processing operations of your personal data on behalf of the Commission. The processors have to put in place appropriate technical and organisational measures to ensure the level of security, required by the Commission.

Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to the Commission staff responsible for carrying out this processing operation and to authorised staff according to the "need to know" principle, in particular to follow-up on the targeted consultation. Such staff abide by statutory, and when required, additional confidentiality agreements.

Certain personal data may be made public on the Europa website, namely:

any personal data on which you consented to their publication; personal data spontaneously provided by you in your contribution (without it being required by the targeted consultation activity).

Please note that pursuant to Article 3(13) of Regulation (EU) 2018/1725 public authorities (e.g. Court of Auditors, EU Court of Justice) which may receive personal data in the framework of a particular inquiry in accordance with Union or Member State law shall not be regarded as recipients; the processing of those data by those public authorities shall be in compliance with the applicable data protection rules according to the purposes of the processing.

What are your rights and how can you exercise them?

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access your personal data and to rectify them in case your personal data are inaccurate or incomplete. Under certain conditions, you have the right to erase your personal data, to restrict the processing of your personal data, to object to the processing and the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(a), on grounds relating to your particular situation.

Insofar you have consented to the certain processing of your personal data to the Data Controller for the present processing operation, you can withdraw your consent at any time by notifying the Data Controller. The withdrawal will not affect the lawfulness of the processing carried out before you have withdrawn the consent.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

In accordance with Article 14(3) of Regulation (EU) 2018/1725, your request as a data subject will be handled within one month of receipt of the request. That period may be extended by two further months where necessary, taking into account the complexity and number of the requests. In such case you will be informed of the extension of the time limit, together with the reasons for the delay.

Contact information The Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller.

European Commission, Directorate-General for Migration & Home Affairs, Unit D4 , Security in the Digital Age, at home-data-retention@ec.europa.eu The Data Protection Officer (DPO) of the Commission

You may contact the Data Protection Officer (DATA-PROTECTION-OFFICER@ec.europa.eu) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

The European Data Protection Supervisor (EDPS)

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.

Where to find more detailed information?

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the Commission, which have been documented and notified to him. You may access the register via the following link: <http://ec.europa.eu/dpo-register>. Login (eusurvey/auth/login/runner) | Help Language ▾

This specific processing operation has been included in the DPO's public register with the following Record reference: DPR-EC-01011.

About you

* First name

* Last name

* Email address

* Please name the Member State you work for:

- Austria Estonia Italy Portugal
 Belgium Finland Latvia Romania
 Bulgaria France Lithuania Slovak Republic
 Croatia Germany Luxembourg Slovenia
 Cyprus Greece Malta Spain
 Czechia Hungary Netherlands Sweden
 Denmark Ireland Poland

* What is your role? Please select the answer option that fits best.

- Ministry/Public Administration
 Prosecutor/Investigating Judge/Other judicial authority
 Law enforcement/Police
 Other public authority

* Name of the institution you work for:

150 character(s) maximum

28 out of 150 characters used.

* Area of crime you focus on:

150 character(s) maximum

10 out of 150 characters used.

*

Your contribution:

Note that, whatever option chosen, your personal data (name etc.) will not be published. Your answers, excepting personal data, may be subject to a request for public access to documents under Regulation (EC) N°1049/2001.

- can be published with your organisation's information (I consent the publication of all information in my contribution in whole or in part including the name of my organisation, and I declare that nothing within my response is unlawful or would infringe the rights of any third party in a manner that would prevent publication)
 can be published provided that your organisation remains anonymous (I consent to the publication of any information in my contribution in whole or in part (which may include quotes or opinions I express) provided that it is done anonymously. I declare that nothing within my response is unlawful or would infringe the rights of any third party in a manner that would prevent the publication.

Scope of the problem

* Do you consider that criminal justice authorities in charge of investigating and prosecuting crimes have sufficient tools at their disposal to face the challenges of an ever-evolving digital environment?

- Yes
 No
 I do not know

* To what extent do you agree that lack of available digital evidence significantly hinders the investigation and prosecution of crimes compared to other factors? [\(eusurvey/home/welcome/runner\)](#) [Login \(eusurvey/auth/login/runner\)](#) | [Help](#) | [Language](#) ▾

- I agree
 I partially agree
 I disagree
 I do not know

* Based on your experience, what approximate percentage of all criminal investigations involve non-content data (in any form) playing a significant role, such as providing investigative leads or supporting evidence:

- 0 to 10% 61% to 70%
 11% to 20% 71% to 80%
 21% to 30% 81% to 90%
 31% to 40% 91% to 100%
 41% to 50% I cannot estimate
 51% to 60%

* Please provide examples substantiating your answer or explain why you cannot estimate the percentage:

250 character(s) maximum

5.2.1

102 out of 250 characters used.

* Based on evidence, please specify the average period (days, months, years) for which you would need access to non-content data? What was the average "age" of non-content data needed in your investigations in the past twelve months?

500 character(s) maximum

5.1.2.c

413 out of 500 characters used.

Cooperation with service providers

* Based on the specific criteria of effectiveness and reliability, how do you evaluate the voluntary cooperation with service providers in obtaining non-content data relevant for the purpose of criminal proceedings?

- Fully satisfactory
 Satisfactory
 Not satisfactory
 I do not know

* If you answered the previous question with satisfactory or not satisfactory, please elaborate, also on possible challenges:

500 character(s) maximum

5.2.1

214 out of 500 characters used.

* Does the quality of cooperation with service providers differ depending on the category of service provider? (e.g. electronic communication services, internet or app-based services, traditional telecommunications providers...)

- Yes
 No
 I do not know

* If you answered yes to the previous question, what category of service provider is the least cooperative?

200 character(s) maximum

5.2.1

19 out of 200 characters used.

* To what extent do you have visibility into the categories of personal data that service providers generate, process, and store for their business purposes, and how does this transparency, or lack thereof, impact your understanding of data retention practices and periods across different providers? Please specify:

1000 character(s) maximum

(/eusurvey/home/welcome/runner)

Due to the lack of data retention we see changes in the retained data per provider, not only regarding the retention period but also in the nature of the data retained and the format. This is a challenge to interpreting the data

230 out of 1000 characters used.

* Do you consider that service providers currently store for their business purposes sufficient categories of non-content data that could be relevant for the purpose of criminal proceedings?

- Yes, the categories of non-content data service providers currently store for their own purposes would be sufficient for the purpose of criminal proceedings.
- No, service providers should be required to store more categories of the non-content data that they process for criminal proceedings.
- I do not know

* If you answered the previous question with no, please specify, based on examples, which additional data categories service providers should retain for the purpose of criminal proceedings, beyond the data they currently store for business purposes, and why:

500 character(s) maximum

5.1.2.c [Redacted text]

139 out of 500 characters used.

* Do you consider that the non-content data service providers store for their business purposes is stored for periods sufficiently long to be available for the purpose of criminal proceedings?

5.1.2.c [Redacted text]

* If you answered the previous question with no, please specify the retention period you consider necessary for each relevant type of data you may have identified to ensure effective criminal proceedings in a manner that is necessary and proportionate. Please state concrete facts and figures in your answer:

1000 character(s) maximum

5.1.2.c [Redacted text]

40 out of 1000 characters used.

* Please estimate the percentage of total criminal investigations in which you made a request to a service provider headquartered in your Member State in the last twelve months:

- 0 to 10%
- 11% to 20%
- 21% to 30%
- 31% to 40%
- 41% to 50%
- 51% to 60%
- 61% to 70%
- 71% to 80%
- 81% to 90%
- 91% to 100%
- I cannot estimate

* If you have chosen the option "I cannot estimate, please explain why you cannot estimate the percentage of the previous question:

250 character(s) maximum

we do not register in how many investigations we request these data and we do not ask for data older than a few months since we don't request what is not retained.

167 out of 250 characters used.

* Please estimate the percentage of total investigations in which you made a request to a service provider headquartered in another Member State in the last twelve months: (eusurvey/home/welcome/runner) Login (eusurvey/auth/login/runner) Help Language

- 0 to 10% 61% to 70%
 11% to 20% 71% to 80%
 21% to 30% 81% to 90%
 31% to 40% 91% to 100%
 41% to 50% I cannot estimate
 51% to 60%

Please estimate the total number of requests addressed to a service provider (established in your Member State or in another Member State) to access the following **subscribers' data**. Additional information can be submitted as a separate document at the end of the survey:

	Annual volume	Comments
Name	* Number of requests: 5.1.2. c	200 character(s) maximum 5.1.2.c ▲ 197 out of 200 characters used.
Date of birth	* Number of requests: 5.1.2. c	200 character(s) maximum 5.1.2.c 73 out of 200 characters used.
Postal or geographic address	* Number of requests: 5.1.2. c	200 character(s) maximum 0 out of 200 characters used.
E-mail address	* Number of requests: -1	200 character(s) maximum 5.1.2.c 34 out of 200 characters used.
Phone number or provided by the subscriber at the initial registration or activation	* Number of requests: -1	200 character(s) maximum 5.1.2.c 34 out of 200 characters used.
Date and time of initial registration	* Number of requests: -1	200 character(s) maximum 5.1.2.c 34 out of 200 characters used.
Type of registration	* Number of requests: -1	200 character(s) maximum 5.1.2.c 34 out of 200 characters used.
Copy of a contract	* Number of requests: -1	200 character(s) maximum 5.1.2.c 34 out of 200 characters used.
Means of verification of identity at registration	* Number of requests: -1	200 character(s) maximum 5.1.2.c 34 out of 200 characters used.
Copies of documents provided by the subscriber (ID documents etc.)	* Number of requests: -1	200 character(s) maximum 5.1.2.c 34 out of 200 characters used.
Type of service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)	* Number of requests: -1	200 character(s) maximum 5.1.2.c 34 out of 200 characters used.

<p>(/eusurvey/home/welcome/runner)</p> <p>Duration of the service</p>	<p>* Number of requests: -1</p>	<p>Help Language</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>
<p>Phone number used by the subscriber at the initial registration or activation</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>
<p>Associated device identification numbers (serial number, IMEI, MAC)</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>
<p>IP address at sign-up</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>
<p>SIM number used or provided by the subscriber at the initial registration or activation</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>
<p>Billing and payment information (bank account, credit card number etc.) records</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>
<p>PUK codes</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>
<p>Other relevant information pertaining to the identity of the user/subscription holder (please specify under "other" below)</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>

If other, please specify:
150 character(s) maximum

0 out of 150 characters used.

Please estimate the total number of requests addressed to a service provider (established in your Member State or in another Member State) to access the following **traffic data related to outgoing communication**. Additional information can be submitted as a separate document at the end of the survey:

	Annual volume	Comments
<p>(For mobile telephony services)</p> <p>phone number IMSI IMEI Bearer/teleservice used (e.g. UMTS, GPRS)</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>120 out of 200 characters used.</p>
<p>(For internet services)</p> <p>Source IP address, port number(s), browser, email header information message ID</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>
<p>(For hosting services)</p> <p>Logfiles Tickets</p>	<p>* Number of requests: -1</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>34 out of 200 characters used.</p>

(/eusurvey/home/welcome/runner)		Login (/eusurvey/auth/login/runner) Help Language
Call attempts (including number of rings of missed calls)	* Number of requests: <input type="text" value="5.1.2.c"/>	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.
Connection to the relevant service	* Number of requests: <input type="text" value="-1"/>	200 character(s) maximum 5.1.2.c <input type="text"/> 34 out of 200 characters used.
Disconnection from relevant service	* Number of requests: <input type="text" value="-1"/>	200 character(s) maximum 5.1.2.c <input type="text"/> 34 out of 200 characters used.
Duration of the communication/connection or access session	* Number of requests: <input type="text" value="-1"/>	200 character(s) maximum 5.1.2.c <input type="text"/> 34 out of 200 characters used.
Data volume of the electronic communication	* Number of requests: <input type="text" value="-1"/>	200 character(s) maximum 5.1.2.c <input type="text"/> 34 out of 200 characters used.
Type of communication (voice, SMS, email, chat, forum, social media)	* Number of requests: <input type="text" value="-1"/>	200 character(s) maximum 5.1.2.c <input type="text"/> 34 out of 200 characters used.
Type of relevant service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G).	* Number of requests: <input type="text" value="5.1.2.c"/>	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.

Please estimate the total number of requests addressed to a service provider (established in your Member State or in another Member State) to access the following **traffic data related to incoming communication**. Additional information can be submitted as a separate document at the end of the survey:

	Annual volume	Comments
Identifiers of the account, device or relevant service to which the communication has been sent	* Number of requests: <input type="text" value="5.1.2.c"/>	200 character(s) maximum 5.1.2.c <input type="text"/> 22 out of 200 characters used.
Identifiers of the account, device or relevant service to which the communication has been forwarded, routed or transferred	* Number of requests: <input type="text" value="5.1.2.c"/>	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.
Identifiers of the account, device or relevant service to which the communication has been attempted to be forwarded, routed or transferred	* Number of requests: <input type="text" value="5.1.2.c"/>	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.

Please estimate the total number of requests addressed to a service provider (established in your Member State or in another Member State) to access the following **traffic data related to incoming communication**. Additional information can be submitted as a separate document at the end of the survey:

	Annual volume	Comments

<p>(/eusurvey/home/welcome/runner)</p> <p>Base station ID, including geographical information (X/Y) of the terminal equipment or line at the start of the communication (cell towers, Wi-Fi hotspots)</p>	<p>* Number of requests: <input type="text" value="5.1.2."/></p>	<p>Auth/login/runner Help Language</p> <p>200 character(s) maximum</p> <p>67 out of 200 characters used.</p>
<p>Base station ID, including geographical information (X/Y) of the terminal equipment or line at the end of the communication (cell towers, Wi-Fi hotspots)</p>	<p>* Number of requests: <input type="text" value="5.1.2."/></p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>

Should you not be able to estimate the total number of requests, please explain why:

250 character(s) maximum

0 out of 250 characters used.

Please indicate the time it takes, on average, to receive a response for a request to access to **subscribers' data** to a service provider headquartered in your Member State.

If you cannot indicate the response times, please explain why in the comments:

	Time taken to receive a response	Comments
<p>Name</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>
<p>Date of birth</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>
<p>Postal or geographic address</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>E-mail address</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Phone number or provided by the subscriber at the initial registration or activation</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Date and time of initial registration</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Type of registration</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Copy of a contract</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Means of verification of identity at registration</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Copies of documents provided by the subscriber (ID documents etc.)</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Type of service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Duration of the service</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Phone number used by the subscriber at the initial registration or activation</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Associated device identification numbers (serial number, IMEI, MAC)</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>IP address at sign-up</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>SIM number used or provided by the subscriber at the initial registration or activation</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Billing and payment information (bank account, credit card number etc.) records</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>PUK codes</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Other relevant information pertaining to the identity of the user/subscription holder (please specify under "other" below)</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

If other, please specify:

150 character(s) maximum

0 out of 150 characters used.

Please indicate the time it takes, on average, to receive a response for a request to access to **traffic data related to outgoing communication** to a service provider headquartered in your Member State.

If you cannot indicate the response times, please explain why in the comments:

	Time taken to receive a response	Comments
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(/eusesurvey/home/welcome/runner)		
(For mobile telephony services) phone number IMSI IMEI Bearer/teleservice used (e.g. UMTS, GPRS)	* Period: <input checked="" type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input type="radio"/> Cannot indicate	Login (/eusesurvey/auth/login/runner) Help ▾ Language ▾ 200 character(s) maximum <input type="text"/> 0 out of 200 characters used.
(For internet services) Source IP address, port number(s), browser, email header information message ID	* Period: <input checked="" type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input type="radio"/> Cannot indicate	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.
(For hosting services) Logfiles Tickets	* Period: <input checked="" type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input type="radio"/> Cannot indicate	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.
Call attempts (including number of rings of missed calls)	* Period: <input checked="" type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input type="radio"/> Cannot indicate	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.
Connection to the relevant service	* Period: <input checked="" type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input type="radio"/> Cannot indicate	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.
Disconnection from relevant service	* Period: <input checked="" type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input type="radio"/> Cannot indicate	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.

<p>(/eusurvey/home/welcome/runner)</p> <p>Duration of the communication/connection or access session</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Data volume of the electronic communication</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Type of communication (voice, SMS, email, chat, forum, social media)</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Type of relevant service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)</p>	<p>* Period:</p> <p><input checked="" type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

Please indicate the time it takes, on average, to receive a response for a request to access to **traffic data related to incoming communication** to a service provider headquartered in your Member State.

If you cannot indicate the response times, please explain why in the comments:

	Time taken to receive a response	Comments
<p>Identifiers of the account, device or relevant service to which the communication has been sent</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Identifiers of the account, device or relevant service to which the communication has been forwarded, routed or transferred</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Identifiers of the account, device or relevant service to which the communication has been attempted to be forwarded, routed or transferred</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

Please indicate the time it takes, on average, to receive a response for a request to access to **location data** to a service provider headquartered in your Member State.

If you cannot indicate the response times, please explain why in the comments:

	Time taken to receive a response	Comments
<p>Base station ID, including geographical information (X/Y) of the terminal equipment or line at the start of the communication (cell towers, Wi-Fi hotspots)</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Base station ID, including geographical information (X/Y) of the terminal equipment or line at the end of the communication (cell towers, Wi-Fi hotspots)</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

Please indicate the time it takes, on average, to receive a response for a request to access to **subscribers' data** to a service provider headquartered in another Member State.

If you cannot indicate the response times, please explain why in the comments:

	Time taken to receive a response	Comments

<p>(/eusurvey/home/welcome/runner)</p> <p>Name</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>5.1.2.e</p> <p>150 out of 200 characters used.</p>
<p>Date of birth</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Postal or geographic address</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>E-mail address</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Phone number or provided by the subscriber at the initial registration or activation</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Date and time of initial registration</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Type of registration</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Copy of a contract</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Means of verification of identity at registration</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Copies of documents provided by the subscriber (ID documents etc.)</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p></p> <p>0 out of 200 characters used.</p>
<p>Type of service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Duration of the service</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Phone number used by the subscriber at the initial registration or activation</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Associated device identification numbers (serial number, IMEI, MAC)</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>IP address at sign-up</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>SIM number used or provided by the subscriber at the initial registration or activation</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>Billing and payment information (bank account, credit card number etc.) records</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>
<p>PUK codes</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>same</p> <p>4 out of 200 characters used.</p>

(/eusurvey/home/welcome/runner)

Other relevant information pertaining to the identity of the user/subscription holder (please specify under "other" below)

* Period:

- Hours
- 1 day
- 2 days
- 3-5 days
- 6-10 days
- 11-30 days
- 1-6 months
- 6-12 months
- 1 year or more
- Cannot indicate

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200 character(s) maximum

same

4 out of 200 characters used.

If other, please specify:

150 character(s) maximum

0 out of 150 characters used.

Please indicate the time it takes, on average, to receive a response for a request to access to **traffic data related to outgoing communication** to a service provider headquartered in another Member State.

If you cannot indicate the response times, please explain why in the comments:

	Time taken to receive a response	Comments
(For mobile telephony services) phone number IMSI IMEI Bearer/teleservice used (e.g. UMTS, GPRS)	* Period: <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate	200 character(s) maximum 5.1.2.c 150 out of 200 characters used.
(For internet services) Source IP address, port number(s), browser, email header information message ID	* Period: <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate	200 character(s) maximum 5.1.2.c 150 out of 200 characters used.
(For hosting services) Logfiles Tickets	* Period: <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate	200 character(s) maximum 5.1.2.c 150 out of 200 characters used.

<p>(/eusurvey/home/welcome/runner)</p> <p>Call attempts (including number of rings of missed calls)</p>	<p>* Period:</p> <ul style="list-style-type: none"> <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate 	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Connection to the relevant service</p>	<p>* Period:</p> <ul style="list-style-type: none"> <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate 	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Disconnection from relevant service</p>	<p>* Period:</p> <ul style="list-style-type: none"> <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate 	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Duration of the communication/connection or access session</p>	<p>* Period:</p> <ul style="list-style-type: none"> <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate 	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Data volume of the electronic communication</p>	<p>* Period:</p> <ul style="list-style-type: none"> <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate 	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Type of communication (voice, SMS, email, chat, forum, social media)</p>	<p>* Period:</p> <ul style="list-style-type: none"> <input type="radio"/> Hours <input type="radio"/> 1 day <input type="radio"/> 2 days <input type="radio"/> 3-5 days <input type="radio"/> 6-10 days <input type="radio"/> 11-30 days <input type="radio"/> 1-6 months <input type="radio"/> 6-12 months <input type="radio"/> 1 year or more <input checked="" type="radio"/> Cannot indicate 	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

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<p>(/eusurvey/home/welcome/runner)</p> <p>Type of relevant service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>

Please indicate the time it takes, on average, to receive a response for a request to access to **traffic data related to incoming communication** to a service provider headquartered in another Member State.

If you cannot indicate the response times, please explain why in the comments:

	Time taken to receive a response	Comments
<p>Identifiers of the account, device or relevant service to which the communication has been sent</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Identifiers of the account, device or relevant service to which the communication has been forwarded, routed or transferred</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Identifiers of the account, device or relevant service to which the communication has been attempted to be forwarded, routed or transferred</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

Please indicate the time it takes, on average, to receive a response for a request to access to **location data** to a service provider headquartered in another Member State.

If you cannot indicate the response times, please explain why in the comments:

	Time taken to receive a response	Comments

<p>(/eusurvey/home/welcome/runner)</p> <p>Base station ID, including geographical information (X/Y) of the terminal equipment or line at the start of the communication (cell towers, Wi-Fi hotspots)</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>Login (/eusurvey/auth/login/runner) Help Language</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Base station ID, including geographical information (X/Y) of the terminal equipment or line at the end of the communication (cell towers, Wi-Fi hotspots)</p>	<p>* Period:</p> <p><input type="radio"/> Hours</p> <p><input type="radio"/> 1 day</p> <p><input type="radio"/> 2 days</p> <p><input type="radio"/> 3-5 days</p> <p><input type="radio"/> 6-10 days</p> <p><input type="radio"/> 11-30 days</p> <p><input type="radio"/> 1-6 months</p> <p><input type="radio"/> 6-12 months</p> <p><input type="radio"/> 1 year or more</p> <p><input checked="" type="radio"/> Cannot indicate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

Please estimate the percentage of criminal investigations where your request for **subscribers' data** to service providers located in your Member State is fulfilled:

If you cannot estimate the percentage of fulfilled requests, please explain why in the comments:

	Estimated percentage of fulfilled requests:	Comments
<p>Name</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Date of birth</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Postal or geographic address</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>E-mail address</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help Language</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Phone number or provided by the subscriber at the initial registration or activation</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Date and time of initial registration</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Type of registration</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Copy of a contract</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Means of verification of identity at registration</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Copies of documents provided by the subscriber (ID documents etc.)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Type of service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Duration of the service</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Phone number used by the subscriber at the initial registration or activation</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Associated device identification numbers (serial number, IMEI, MAC)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>IP address at sign-up</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>SIM number used or provided by the subscriber at the initial registration or activation</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Billing and payment information (bank account, credit card number etc.) records</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>PUK codes</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

(/eusurvey/home/welcome/runner)

Other relevant information pertaining to the identity of the user/subscription holder (please specify under "other" below)

* Percentage:

- 0-10%
- 11-20%
- 21-30%
- 31-40%
- 41-50%
- 51-60%
- 61-70%
- 71-80%
- 81-90%
- 91-100%
- Cannot estimate

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200 character(s) maximum

5.1.2.c

150 out of 200 characters used.

If other, please specify:

150 character(s) maximum

Empty text input field

0 out of 150 characters used.

Please estimate the percentage of criminal investigations where your request for **traffic data related to outgoing communication** to service providers located in your Member State is fulfilled:

If you cannot estimate the percentage of fulfilled requests, please explain why in the comments:

	Estimated percentage of fulfilled requests:	Comments
(For mobile telephony services) phone number IMSI IMEI Bearer/teleservice used (e.g. UMTS, GPRS)	* Percentage: <input type="radio"/> 0-10% <input type="radio"/> 11-20% <input type="radio"/> 21-30% <input type="radio"/> 31-40% <input type="radio"/> 41-50% <input type="radio"/> 51-60% <input type="radio"/> 61-70% <input type="radio"/> 71-80% <input type="radio"/> 81-90% <input type="radio"/> 91-100% <input checked="" type="radio"/> Cannot estimate	200 character(s) maximum 0 out of 200 characters used.
(For internet services) Source IP address, port number(s), browser, email header information message ID	* Percentage: <input type="radio"/> 0-10% <input type="radio"/> 11-20% <input type="radio"/> 21-30% <input type="radio"/> 31-40% <input type="radio"/> 41-50% <input type="radio"/> 51-60% <input type="radio"/> 61-70% <input type="radio"/> 71-80% <input type="radio"/> 81-90% <input type="radio"/> 91-100% <input checked="" type="radio"/> Cannot estimate	200 character(s) maximum 0 out of 200 characters used.
(For hosting services) Logfiles Tickets	* Percentage: <input type="radio"/> 0-10% <input type="radio"/> 11-20% <input type="radio"/> 21-30% <input type="radio"/> 31-40% <input type="radio"/> 41-50% <input type="radio"/> 51-60% <input type="radio"/> 61-70% <input type="radio"/> 71-80% <input type="radio"/> 81-90% <input type="radio"/> 91-100% <input type="radio"/> Cannot estimate This field is required.	200 character(s) maximum 0 out of 200 characters used.

<p>(/eusurvey/home/welcome/runner)</p> <p>Call attempts (including number of rings of missed calls)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner)</p> <p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>	<p>Help ▾ Language ▾</p>
<p>Connection to the relevant service</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>	
<p>Disconnection from relevant service</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input type="radio"/> Cannot estimate</p> <p>This field is required.</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>	
<p>Duration of the communication/connection or access session</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>	
<p>Data volume of the electronic communication</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>	

<p>(/eusurvey/home/welcome/runner)</p> <p>Type of communication (voice, SMS, email, chat, forum, social media)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Type of relevant service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

Please estimate the percentage of criminal investigations where your request for **traffic data related to incoming communication** to service providers located in your Member State is fulfilled:

If you cannot estimate the percentage of fulfilled requests, please explain why in the comments:

	Estimated percentage of fulfilled requests:	Comments
<p>Identifiers of the account, device or relevant service to which the communication has been sent</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Identifiers of the account, device or relevant service to which the communication has been forwarded, routed or transferred</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Identifiers of the account, device or relevant service to which the communication has been attempted to be forwarded, routed or transferred</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

(/eusurvey/home/welcome/runner)

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Please estimate the percentage of criminal investigations where your request for **location data** to service providers located in your Member State is fulfilled:

If you cannot estimate the percentage of fulfilled requests, please explain why in the comments:

	Estimated percentage of fulfilled requests:	Comments
Base station ID, including geographical information (X/Y) of the terminal equipment or line at the start of the communication (cell towers, Wi-Fi hotspots)	* Percentage: <input type="radio"/> 0-10% <input type="radio"/> 11-20% <input type="radio"/> 21-30% <input type="radio"/> 31-40% <input type="radio"/> 41-50% <input type="radio"/> 51-60% <input type="radio"/> 61-70% <input type="radio"/> 71-80% <input type="radio"/> 81-90% <input type="radio"/> 91-100% <input checked="" type="radio"/> Cannot estimate	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.
Base station ID, including geographical information (X/Y) of the terminal equipment or line at the end of the communication (cell towers, Wi-Fi hotspots)	* Percentage: <input type="radio"/> 0-10% <input type="radio"/> 11-20% <input type="radio"/> 21-30% <input type="radio"/> 31-40% <input type="radio"/> 41-50% <input type="radio"/> 51-60% <input type="radio"/> 61-70% <input type="radio"/> 71-80% <input type="radio"/> 81-90% <input type="radio"/> 91-100% <input checked="" type="radio"/> Cannot estimate	200 character(s) maximum <input type="text"/> 0 out of 200 characters used.

Please estimate the percentage of criminal investigations where your request for **subscribers' data** to service providers located in another Member State is fulfilled:

If you cannot estimate the percentage of fulfilled requests, please explain why in the comments:

	Estimated percentage of fulfilled requests:	Comments
Name	* Percentage: <input type="radio"/> 0-10% <input type="radio"/> 11-20% <input type="radio"/> 21-30% <input type="radio"/> 31-40% <input type="radio"/> 41-50% <input type="radio"/> 51-60% <input type="radio"/> 61-70% <input type="radio"/> 71-80% <input type="radio"/> 81-90% <input type="radio"/> 91-100% <input checked="" type="radio"/> Cannot estimate	200 character(s) maximum <input type="text" value="5.1.2.c"/> 150 out of 200 characters used.
Date of birth	* Percentage: <input type="radio"/> 0-10% <input type="radio"/> 11-20% <input type="radio"/> 21-30% <input type="radio"/> 31-40% <input type="radio"/> 41-50% <input type="radio"/> 51-60% <input type="radio"/> 61-70% <input type="radio"/> 71-80% <input type="radio"/> 81-90% <input type="radio"/> 91-100% <input checked="" type="radio"/> Cannot estimate	200 character(s) maximum <input type="text" value="5.1.2.c"/> 150 out of 200 characters used.

<p>(/eusurvey/home/welcome/runner)</p> <p>Postal or geographic address</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>E-mail address</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Phone number or provided by the subscriber at the initial registration or activation</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Date and time of initial registration</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Type of registration</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Copy of a contract</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help Language</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Means of verification of identity at registration</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Copies of documents provided by the subscriber (ID documents etc.)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Type of service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Duration of the service</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Phone number used by the subscriber at the initial registration or activation</p>	<p>* Percentage:</p> <ul style="list-style-type: none"><input type="radio"/> 0-10%<input type="radio"/> 11-20%<input type="radio"/> 21-30%<input type="radio"/> 31-40%<input type="radio"/> 41-50%<input type="radio"/> 51-60%<input type="radio"/> 61-70%<input type="radio"/> 71-80%<input type="radio"/> 81-90%<input type="radio"/> 91-100%<input checked="" type="radio"/> Cannot estimate	<p>Login (/eusurvey/auth/login/runner) Help Language</p> <p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Associated device identification numbers (serial number, IMEI, MAC)</p>	<p>* Percentage:</p> <ul style="list-style-type: none"><input type="radio"/> 0-10%<input type="radio"/> 11-20%<input type="radio"/> 21-30%<input type="radio"/> 31-40%<input type="radio"/> 41-50%<input type="radio"/> 51-60%<input type="radio"/> 61-70%<input type="radio"/> 71-80%<input type="radio"/> 81-90%<input type="radio"/> 91-100%<input checked="" type="radio"/> Cannot estimate	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>IP address at sign-up</p>	<p>* Percentage:</p> <ul style="list-style-type: none"><input type="radio"/> 0-10%<input type="radio"/> 11-20%<input type="radio"/> 21-30%<input type="radio"/> 31-40%<input type="radio"/> 41-50%<input type="radio"/> 51-60%<input type="radio"/> 61-70%<input type="radio"/> 71-80%<input type="radio"/> 81-90%<input type="radio"/> 91-100%<input checked="" type="radio"/> Cannot estimate	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>SIM number used or provided by the subscriber at the initial registration or activation</p>	<p>* Percentage:</p> <ul style="list-style-type: none"><input type="radio"/> 0-10%<input type="radio"/> 11-20%<input type="radio"/> 21-30%<input type="radio"/> 31-40%<input type="radio"/> 41-50%<input type="radio"/> 51-60%<input type="radio"/> 61-70%<input type="radio"/> 71-80%<input type="radio"/> 81-90%<input type="radio"/> 91-100%<input checked="" type="radio"/> Cannot estimate	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>Billing and payment information (bank account, credit card number etc.) records</p>	<p>* Percentage:</p> <ul style="list-style-type: none"><input type="radio"/> 0-10%<input type="radio"/> 11-20%<input type="radio"/> 21-30%<input type="radio"/> 31-40%<input type="radio"/> 41-50%<input type="radio"/> 51-60%<input type="radio"/> 61-70%<input type="radio"/> 71-80%<input type="radio"/> 81-90%<input type="radio"/> 91-100%<input checked="" type="radio"/> Cannot estimate	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>PUK codes</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>
<p>Other relevant information pertaining to the identity of the user/subscription holder (please specify under "other" below)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>

If other, please specify:

150 character(s) maximum

0 out of 150 characters used.

Please estimate the percentage of criminal investigations where your request for **traffic data related to outgoing communication** to service providers located in another Member State is fulfilled:

If you cannot estimate the percentage of fulfilled requests, please explain why in the comments:

	Estimated percentage of fulfilled requests:	Comments
<p>(For mobile telephony services)</p> <p>phone number</p> <p>IMSI</p> <p>IMEI</p> <p>Bearer/teleservice used (e.g. UMTS, GPRS)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>5.1.2.c</p> <p>150 out of 200 characters used.</p>
<p>(For internet services)</p> <p>Source IP address,</p> <p>port number(s),</p> <p>browser,</p> <p>email header information</p> <p>message ID</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>(For hosting services) Logfiles Tickets</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner)</p> <p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Call attempts (including number of rings of missed calls)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Connection to the relevant service</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Disconnection from relevant service</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>
<p>Duration of the communication/connection or access session</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p><input type="text"/></p> <p>0 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Data volume of the electronic communication</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner)</p> <p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>	<p>Help ▾ Language ▾</p>
<p>Type of communication (voice, SMS, email, chat, forum, social media)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>	
<p>Type of relevant service (ADSL, Wi-Fi, VoIP, cable, 3G, 4G)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>	

Please estimate the percentage of criminal investigations where your request for **traffic data related to incoming communication** to service providers located in another Member State is fulfilled:

If you cannot estimate the percentage of fulfilled requests, please explain why in the comments:

	Estimated percentage of fulfilled requests:	Comments
<p>Identifiers of the account, device or relevant service to which the communication has been sent</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>150 out of 200 characters used.</p>
<p>Identifiers of the account, device or relevant service to which the communication has been forwarded, routed or transferred</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Identifiers of the account, device or relevant service to which the communication has been attempted to be forwarded, routed or transferred</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>
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Please estimate the percentage of criminal investigations where your request for **location data** to service providers located in another Member State is fulfilled:

If you cannot estimate the percentage of fulfilled requests, please explain why in the comments:

	Estimated percentage of fulfilled requests:	Comments
<p>Base station ID, including geographical information (X/Y) of the terminal equipment or line at the start of the communication (cell towers, Wi-Fi hotspots)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>150 out of 200 characters used.</p>
<p>Base station ID, including geographical information (X/Y) of the terminal equipment or line at the end of the communication (cell towers, Wi-Fi hotspots)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>200 character(s) maximum</p> <p>0 out of 200 characters used.</p>

Please estimate the percentage of criminal investigations you had to drop because your requests to service providers established in your Member State was unsuccessful, and indicate the reasons in the comments:

	Estimated percentage of fulfilled requests:	Comments
<p>Lack of timely access to data (data not provided in time, leading to the disappearance of other leads)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>500 character(s) maximum</p> <p>0 out of 500 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Lack of access to data altogether (access denied by service provider)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>500 character(s) maximum</p> <p>0 out of 500 characters used.</p>
<p>Lack of availability of data – data not retained by the company for a sufficient time allowing for investigation</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>500 character(s) maximum</p> <p>0 out of 500 characters used.</p>
<p>Any other reason(s) (please specify in the comments)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>500 character(s) maximum</p> <p>0 out of 500 characters used.</p>

Please estimate the percentage of criminal investigations you had to drop because your requests to service providers established in another Member State was unsuccessful, and indicate the reasons in the comments:

	Estimated percentage of fulfilled requests:	Comments
<p>Lack of timely access to data (data not provided in time, leading to the disappearance of other leads)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>500 character(s) maximum</p> <p>0 out of 500 characters used.</p>
<p>Lack of access to data altogether (access denied by service provider)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>500 character(s) maximum</p> <p>0 out of 500 characters used.</p>

<p>(/eusurvey/home/welcome/runner)</p> <p>Lack of availability of data – data not retained by the company for a sufficient time allowing for investigation</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>Login (/eusurvey/auth/login/runner) Help ▾ Language ▾</p> <p>500 character(s) maximum</p> <p>0 out of 500 characters used.</p>
<p>Any other reason(s) (please specify in the comments)</p>	<p>* Percentage:</p> <p><input type="radio"/> 0-10%</p> <p><input type="radio"/> 11-20%</p> <p><input type="radio"/> 21-30%</p> <p><input type="radio"/> 31-40%</p> <p><input type="radio"/> 41-50%</p> <p><input type="radio"/> 51-60%</p> <p><input type="radio"/> 61-70%</p> <p><input type="radio"/> 71-80%</p> <p><input type="radio"/> 81-90%</p> <p><input type="radio"/> 91-100%</p> <p><input checked="" type="radio"/> Cannot estimate</p>	<p>500 character(s) maximum</p> <p>0 out of 500 characters used.</p>

* Please indicate the most common reasons why service providers established in the EU denied your request:

1000 character(s) maximum

5.2.1

[Redacted text]

214 out of 1000 characters used.

Data related to the Internet of things

* Are you using data related to the Internet of Things (IoT) devices/objects (including vehicles such as connected cars, e-bikes, e-scooters or connected appliances etc.) for your criminal investigations?

- Yes
- No
- I do not know

* If you answered in the previous question that the data available through service providers is not sufficient for the effectiveness of your investigations, please specify which alternative sources (manufacturing companies etc.) you request data from related to devices/objects of the IoT (including vehicles such as connected cars, e-bikes, e-scooters, connected appliances etc.) for your investigations?

1000 character(s) maximum

5.2.1

[Redacted text]

214 out of 1000 characters used.

* If you answered in the previous question that you use alternative sources to service providers (e.g. manufacturing companies etc.) in your criminal investigations to access data related to devices/objects of the IoT and face challenges in accessing such data, please elaborate on your challenges.

1000 character(s) maximum

5.2.1

[Redacted text]

214 out of 1000 characters used.

* Please specify the data of which connected devices/objects (e.g. connected cars, e-scooters, e-bikes, connected appliances) are most relevant to your criminal investigations.

1000 character(s) maximum

5.2.1

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5

214 out of 1000 characters used.

Legal framework

* Do you consider that measures (either legislative or non-legislative) are necessary to retain non-content data for criminal proceedings?

- Yes
- No
- I do not know

* Is there legislation regarding data retention in place in your Member State?

- Yes
- No
- I do not know

* If such legislation or national rules do not exist or the legislation in your Member State is either not in force or not implemented, do you face a problem pertaining to the inexistence or insufficiency of data?

- Yes
- No
- I do not know

* How does the absence of retained non-content data due to the lack of data retention obligations of service providers affect the general effectiveness of your criminal investigations and prosecutions?

1000 character(s) maximum

5.2.1

214 out of 1000 characters used.

* What alternative investigative techniques are available to you and what are their added value and/or shortcomings compared with the retention of data?

Please elaborate:

1000 character(s) maximum

5.2.1

214 out of 1000 characters used.

* Does targeted retention of traffic data, IP addresses and other traffic data, location and subscriber data for the purpose of investigating and prosecuting crimes exist in your Member State?

- Yes
- No
- I do not know

* If you answered with yes, what are in your experience the challenges and benefits, if any, in your criminal investigations when working with targeted retention of traffic data, including IP addresses, location and subscriber data?

1000 character(s) maximum

5.2.1

214 out of 1000 characters used.

* Independently from whether targeted retention of IP-addresses and other traffic data, location data and subscriber data exist in your Member State, what would you deem as useful objective criteria/procedures from a practitioner's view for targeted retention of data of such data? Please specify:

1000 character(s) maximum

5.2.1

214 out of 1000 characters used.

* Does the existing legal framework in your Member State foresee for so-called "quick freeze" of data / expedited targeted preservation of data?

- Yes
- No
- I do not know

* If you answered with yes, in your experience, what are the challenges, if any, in your criminal investigations when working with quick freeze/expedited targeted preservation of data? Please specify.

1000 character(s) maximum

5.2.1

214 out of 1000 characters used.

* Does the existing legal framework in your Member State foresee the possibility to extend the default data retention period?

- Yes
- No
- I do not know

* If you answered with yes, how often has this option on average been used in the past year? Please elaborate:

1000 character(s) maximum

5.2.1

214 out of 1000 characters used.

In your experience, are there crime types where non-content data prove to be more necessary than in others?

	Non-content data are necessary	Non-content data are relevant	Non-content data are unnecessary	Cannot indicate
*Criminal offenses related to fraud and counterfeiting of non-cash payments combating fraud and counterfeiting of non-cash means of payment	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Criminal offenses related to child sex abuse and exploitation	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Online Sexual coercion and Extortion	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Revenge porn	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Criminal offenses related to terrorism	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Organised crime	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Trafficking in human beings	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Migrant smuggling (facilitation of unauthorised entry, transit and residence)	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Illicit drug trafficking	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Trafficking in firearms	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Criminal offenses related to intellectual property violations	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Hate speech	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Criminal offenses related to attacks against information systems	<input checked="" type="radio"/>		<input type="radio"/>	<input type="radio"/>
*Other:			<input type="radio"/>	<input checked="" type="radio"/>

* In your opinion, should the data retention period vary depending on the category of non-content data and the sensitivity of the non-content data?

- Yes
- No
- I do not know

* In your opinion, should the conditions on access to non-content data vary depending on the category of the non-content data and the sensitivity of the non-content data?

- Yes
- No
- I do not know

* Does access to retained non-content data for criminal investigations that are held by service providers require prior authorization by a judge or an independent administrative authority in your Member State?

- Yes
- No
- I do not know

* Is access to retained data for criminal investigation purposes subject to certain safeguards and procedures in your organisation such as restricted access to retained data by specific officers, protocols/logs of officers with access to the data, audits etc.?

- Yes
- No
- I do not know

* If you answered with yes, please specify which safeguards apply in your organisation:

500 character(s) maximum

5.2.1 [Redacted text]

214 out of 500 characters used.

* What other safeguards/procedures to review your access to retained data for criminal investigations exist in your organisation? Please specify:

500 character(s) maximum

5.2.1 [Redacted text]

214 out of 500 characters used.

EU-level

* At present, there are no EU-rules obliging or inciting service providers to retain non-content data (such as subscribers' data, IP addresses, and other traffic or location data), for criminal proceedings while most Member States have adopted data retention laws. Do you consider the absence of such EU rules to be a problem?

- Yes
- No
- I do not know

If you answered the previous question with yes, which are in your opinion the main problems? Pick the five most relevant challenges:

	very relevant	relevant	somewhat relevant	not relevant	no opinion
* Legal uncertainty for stakeholders involved.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Data has already been deleted when it is sought for criminal proceedings.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Conflicting obligations for service providers deriving from different legal frameworks of the Member States.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Diverging categories of the non-content data that need to be retained in EU Member States.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Some categories of service providers are not covered by national legislation.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Diverging data retention periods, access requirements and safeguards for law enforcement authorities in EU Member States.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Lack of transparency obligations for service providers on data that providers generate, process and store for business purposes.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Lack of harmonised protection of fundamental rights, including the rights to the protection of personal data and privacy.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Limited cooperation between law enforcement and judicial authorities on the one hand and private companies on the other.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* If others, please specify:

500 character(s) maximum

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This field is required.

0 out of 500 characters used.

* Should measures be taken to harmonise data retention for the purpose of criminal proceedings at the EU level?

- Yes
 No
 I do not know

If you replied to the previous question with yes, should such measures be:

- limited to non-legislative measures only (for example enhancing voluntary cooperation between service providers and criminal justice authorities, producing guidelines and recommendations for service providers, promoting transparency and sharing of information on the categories of data retained for business purposes and the duration of the retention or EU guidelines for national legislation)
 only legislative measures (legal obligations laid down in EU acts such as directives or regulation)
 a combination of both, non-legislative measures and legislative measures
 I do not know

Thank you for completing the survey.

Should you wish to provide additional information (e.g., additional quantitative data) or raise specific points not covered by the survey, you can upload your additional document here or contact the team [home-notifications-d4 @ec.europa.eu](mailto:home-notifications-d4@ec.europa.eu).

Please upload your file(s)

[\(/eusurvey/home/welcome\)]((/eusurvey/home/welcome))

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